

KTM - PRIVACY POLICY

This privacy policy is for the website <http://www.ktmdrawings.com> and is served by KTM and governs the privacy of the users who choose to use it.

KTM is a division of KEITON LTD which is part of TGL Group LTD

The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, website and the website owners. Furthermore, the way this website processes, stores and protects user data and information will also be detailed within this policy.

This privacy policy governs the manner in which KTM collects, uses, maintains and discloses information collected from users (each, a "user") of the KTM <http://www.ktmdrawings.com> website ("site"). This privacy policy applies to the site and all products and services offered by KTM.

1: PERSONAL IDENTIFICATION INFORMATION

We may collect personal identification information from users in a variety of ways, including but not limited to, when they visit our site, register, subscribe or interact with other services available on this site. Those users may be asked for their personal name, business details, email address, postal address and phone number.

Visitors may visit our site anonymously because we only collect personal identification information from users when they voluntarily submit such information to us. Users can always refuse to supply personally identification information on the understanding it will prevent them from engaging in certain site related services.

2: NON-PERSONAL IDENTIFICATION INFORMATION

We may collect non-personal identification information about users whenever they interact with our site. Non-personal identification information may include the browser used, type of device and technical information about the users means of connection to our site, such as the operating system and other similar information.

Site analytics are a common type of service which collects non-personal identification information but still provides useful details on visitor numbers and website movement.

3: COOKIES

Our site uses "cookies" to enhance the visitor experience and deliver services. A cookie is a small file put onto the visitor's device via the browser and updated when they interact with the site. Websites use cookies for record-keeping purposes and for site tracking information. Cookies are also used to administer user accounts and for online shopping carts.

Users can set their device or browser to refuse cookies or to alert them when cookies are being sent. If site visitors disable cookies please note some parts of the website may not function.

4: INFORMATION USES

This website and the company KTM may collect and use user's personal information for the following purposes

- Improve Customer Service

Information you provide helps us respond to your customer service requests and support needs more efficiently.

- Personalize User Experience

We may use information in the aggregate to understand how our users as groups use the services and resources provided on our website.

- Improve the Site

We may use feedback you provide to improve our products and services.

5: PROTECTING INFORMATION

We use and adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our site.

6: SHARING INFORMATION

We do not sell, trade, or rent users personal identification information to others. We may share generic information not linked to any personal information with our business partners and affiliates for the purposes outlined above. We use third party service providers to help us operate our business, the website or administer activities on our behalf. We may share non-personal information with these third parties for those limited purposes.

7: THIRD PARTIES

Users may find our site links to other websites or services of our partners and other third parties. We do not control the content on those sites and are not responsible for the practices employed by them or their services. External sites and their services should have their own privacy policy and conditions. Browsing and interaction on any other website, including those linking to our site, is subject to their own terms and policies.

8: POLICY CHANGES

KTM and TGL Group LTD have the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

9: ACCEPTANCE OF THESE TERMS

By using this site or our services you signify your acceptance of this policy and its terms. If you do not agree to this policy, please do not use our site. Your continued use of the website and its services following the posting of changes to this policy will be deemed your acceptance of those changes.

10: CONTACTING US

If you have any questions about this privacy policy, the practices or your dealings with this site, please contact the Data Controller at:

TGL Group LTD
Managers House,
Weylands Treatment Works,
Molesey Road,
Walton-On-Thames,
Surrey.
KT12 3PB.
Phone: 0800 088 7108
Email: datacontroller@tglgroup.co.uk

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